

POSITION AVAILABLE

SENIOR IT TECHNICIAN

Colleton County Sheriff's Office is accepting applications for the position Of Senior IT Technician. Under limited supervision is responsible for IT systems (including but not limited to server, network and PC) support functions necessary to sustain the services used by the Colleton County Sheriff's Office. Serves as a resource to others in the resolution of a myriad of technical issues of varying complexity. Requires thorough knowledge of IT system diagnostics and repair techniques, competency with network and domain administration tools, and capable of supporting all new and existing technology systems in the Colleton County Sheriff's Office. Will serve as a resource in the resolution of software application problems/failures; act as liaison between users and system providers; manages installation of software updates; tests/troubleshoots following such installations; provides guidance/assistance to users in response to verbal/written questions on proper use, appropriate procedures, and operations; generates, receives, and reviews technical resolutions, verifying for completeness and accuracy, and initiating corrections when required, etc. Responsible for training new users the basics of software and maintains a technical knowledge base of problem resolutions. Must be knowledgeable of Microsoft Windows Server operating systems, web services, and database tools and should have basic familiarity with Windows SQL Server. Must have knowledge of or ability to learn network connectivity and basic concepts with network hardware and basic troubleshooting tactics, or any equivalent combination of education and experience which provides the required skills, knowledge and abilities. Reports to the Colleton County sheriff. More specific duties upon request from the Colleton County Sheriffs office.

TRAINING AND EXPERIENCE

Completion of a Bachelor's degree in computer science, network administration, or related field to include instruction in computer software, hardware, and operating systems is preferred. Knowledge and experience in configuring and maintaining network devices (i.e. switches, firewalls, routers etc.). Or have five years training or experience in computer software, hardware, and operating systems, computer diagnostic and repair techniques, network and telephone wiring techniques, and training and development techniques or any equivalent combination of training and experience which provides the required knowledge, skills, and abilities.

Pay competitive. Excellent fringe benefits. To apply, application packages may be picked up at the Colleton County Sheriff's Office, 394 Mable T. Willis Blvd, Walterboro SC or call 843-549-2211 to have one sent to you. Open until filed. Colleton County Sheriff's Office is an Equal Opportunity Employer.

Full-Time

SC State Retirement and Insurance